



## Limited Warranty – Filters

(for the 50 United States, the District of Columbia and Canada)

### WHAT THIS WARRANTY COVERS:

AMSOIL INC. of Superior, Wisconsin (“AMSOIL” or “AMSOIL INC.”) hereby warrants to the Consumer, at the time of sale, each AMSOIL brand filter is free from defect in material and workmanship, and when properly installed and used for the period of service life recommended by AMSOIL INC. or the engine or equipment manufacturer.

### WHAT THIS LIMITED WARRANTY DOES NOT COVER:

- Non-AMSOIL brand filters, including those sold by AMSOIL.
- AMSOIL brand filters that are not (1) packaged by AMSOIL or an authorized AMSOIL packager, and (2) sold by AMSOIL or an authorized AMSOIL Dealer.
- AMSOIL filters that have been improperly installed, abused, damaged or used in mechanically deficient equipment. Examples of mechanically deficient equipment include flawed or defective equipment due to abnormal operation, negligence, abuse, previous damage or improper modification, including use of components other than those from AMSOIL or AMSOIL aftermarket partners.
- Failure of equipment when the wrong filter is used or the correct filter is used beyond the service life recommended *in writing* by AMSOIL INC. or the original equipment manufacturer (“OEM”). The Consumer is solely responsible for determining a product’s merchantability or fitness (“suitability”) for a particular purpose and assumes all risks and liabilities when used other than in strict accordance with the written recommendations of AMSOIL.
- Failure of equipment due to a pre-existing condition or OEM defect unrelated to the use of AMSOIL filters.
- Repair or replacement of equipment because of normal wear.
- AMSOIL filters used in any manned aircraft or aviation application.
- AMSOIL filters that have been used for the purposes of racing.
- Any allegedly defective AMSOIL filter which is not returned in its original, undamaged condition.
- Damages if the Consumer does not send or make the parts requested available for inspection by AMSOIL or its insurer.

### WHAT AMSOIL WILL DO TO CORRECT A COVERED DEFECT:

If the AMSOIL filter is defective in materials, design and workmanship, AMSOIL will (1) replace the defective filter or issue a credit to the Consumer’s account for the price of the replacement filter; and (2) at the option and cost of AMSOIL, repair or replace components to the extent the damage was solely attributable to a defect in the AMSOIL filter. REPAIR OR REPLACEMENT, AS PROVIDED IN THIS PARAGRAPH, IS THE CONSUMER’S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY.

### WHAT IS REQUIRED TO MAKE A CLAIM:

- AMSOIL requires return of the filter in its original, undamaged condition.
- If there is engine damage and the vehicle is under warranty, file a claim with the OEM and notify AMSOIL at (715) 399-8324 immediately. In the alternative, you may mail a claim notice, along with the OEM denial to AMSOIL INC., ATTN: Technical Services, 1 AMSOIL Center, Superior, WI 54880, postmarked within 30 days of failure or alleged defect.
- Keep the filter and failed parts for inspection by AMSOIL unless given to the OEM. You must allow the AMSOIL Technical Services Department to examine, if necessary, the engine or equipment to determine the extent of damage and whether it was caused by a defective AMSOIL filter.
- Mail, at your expense, the following items pertaining to the failure to AMSOIL INC., ATTN: Technical Services, 1 AMSOIL Center, Superior, WI 54880:
  - The filter in its original, undamaged condition.
  - Documentation including the make, model and year of equipment, total accumulated miles and/or hours and duty cycle or service environment.
  - Equipment or vehicle maintenance history documentation including mile or hours at the time of AMSOIL filter installation and general equipment repairs.
  - Proof of purchase for AMSOIL filter (if available).
  - Batch number from filter box or container (if available).
  - The OEM warranty denial, if applicable, and claim notice (if not previously provided).

If your claim is approved, you will be reimbursed this mailing expense.

**AFTER A CLAIM IS FILED:**

- You must cooperate with the AMSOIL investigation of the claim and provide information reasonably requested by AMSOIL.
- If your claim is paid by AMSOIL or its insurer, an attempt may be made by AMSOIL to recover those amounts from the OEM. If this occurs, you may be asked to provide further information pertaining to the failure and must cooperate with AMSOIL or its insurer in the recovery process.

**LIMITATION OF LIABILITY:**

THE LIABILITY OF AMSOIL ARISING OUT OF THE MANUFACTURE, SALE, DELIVERY, INSTALLATION, TECHNICAL DIRECTIONS OR RECOMMENDATION OF ANY AMSOIL FILTER, WHETHER IN CONTRACT, TORT, WARRANTY OR OTHERWISE, SHALL NOT EXCEED THE VALUE OF THE COMPONENT DAMAGED AS A DIRECT RESULT OF THE FILTER. IN NO CASE SHALL AMSOIL BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGE OR LOSS OF OTHER PROPERTY OR EQUIPMENT, LOSS OF PROFITS OR REVENUE, COST OF CAPITAL, BUSINESS INTERRUPTION, LODGING, TOWING OR COST OF REPLACEMENT EQUIPMENT. THE REMEDIES TO THE CONSUMER HEREIN ARE THE SOLE AND EXCLUSIVE REMEDIES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ARE STRICTLY LIMITED TO THE DURATION OF THE EXPRESS WARRANTY APPLICABLE TO THE PRODUCT AS STATED ABOVE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

**STATE LAWS AFFECTING THIS WARRANTY:**

This warranty shall be governed, interpreted and construed by, and in accordance with, the laws of the State of Wisconsin in the United States of America. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

**AMSOIL INC. IS THE SOLE AUTHOR OF THIS POLICY AND MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, UNLESS A SEPARATE, SPECIFIC WARRANTY HAS BEEN WRITTEN.**

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**CONTACTS:**

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